



Contact Officer:
Maureen Potter 01352 702322
maureen.potter@flintshire.gov.uk

To: Councillor Carol Ellis (Chair)

Councillors: Mike Allport, Marion Bateman, Andy Dunbobbin, Gladys Healey, Cindy Hinds, Andrew Holgate, Kevin Hughes, Rita Johnson, Mike Lowe, Dave Mackie, Hilary McGill, Martin White, Ian Smith and David Wisinger

14 July 2017

Dear Councillor

You are invited to attend a meeting of the Social & Health Care Overview & Scrutiny Committee which will be held at 2.00 pm on Thursday, 20th July, 2017 in the Delyn Committee Room, County Hall, Mold CH7 6NA to consider the following items

A G E N D A

1 APOLOGIES

Purpose: **Purpose:** To receive any apologies.

2 DECLARATIONS OF INTEREST (INCLUDING WHIPPING DECLARATIONS)

Purpose: **Purpose:** To receive any Declarations and advise Members accordingly.

3 MINUTES (Pages 5 - 6)

Purpose: To confirm as a correct record the minutes of the meeting held on 15 June 2017.

4 IMPROVEMENT PLAN 2016/17 OUTTURN REPORT (Pages 7 - 34)

Report of Social and Health Care Overview & Scrutiny Facilitator - Cabinet Member for Corporate Management and Assets

Purpose: To enable Members to fulfil their scrutiny role in relation to performance monitoring.

5 COUNCIL PLAN 2017-23 (Pages 35 - 86)

Report of Chief Executive - Leader of the Council and Cabinet Member for Finance

Purpose: To consider the targets and milestones in the Measures and Milestones document, the Council (Improvement) Plan 2017-23 and provide feedback to Cabinet prior to adoption by the County Council for final publication.

6 CSSIW PERFORMANCE REVIEW OF FLINTSHIRE COUNTY COUNCIL SOCIAL SERVICES (Pages 87 - 94)

Report of Chief Officer (Social Services) - Cabinet Member for Social Services

Purpose: The annual letter from Care and Social Services Inspectorate Wales (CSSIW) relates to the period April 2016 to March 2017 and is informed by CSSIW's inspection, performance review and engagement activity during the year.

7 FLINTSHIRE EARLY HELP HUB (Pages 95 - 104)

Report of Chief Officer (Social Services) - Cabinet Member for Social Services

Purpose: To update on new multi-agency arrangements for early intervention to address adverse childhood experiences

8 COMMENTS, COMPLIMENTS AND COMPLAINTS (Pages 105 - 126)

Report of Chief Officer (Social Services) - Cabinet Member for Social Services

Purpose: To consider the Annual Report

9 YOUNG CARERS (Pages 127 - 164)

Report of Chief Officer (Social Services) - Cabinet Member for Social Services

Purpose: To inform members of changes to Young Carers Services and outline the strategy moving forward

10 ROTA VISITS

Purpose: **Purpose:** To receive a verbal report from Members of the Committee.

11 **FORWARD WORK PROGRAMME (SOCIAL & HEALTH CARE)** (Pages 165 - 172)

Report of Social and Health Care Overview & Scrutiny Facilitator - Not Applicable

Purpose: To consider the Forward Work Programme of the Social & Health Care Overview & Scrutiny Committee

Yours sincerely

A handwritten signature in black ink, appearing to read 'Robert Robins', with a horizontal line extending to the right.

Robert Robins
Democratic Services Manager